Hi Imran

Thanks for the email.

Today i checked the site again and encountered the following message both for front end and backend:

Access denied for user 'root'@'localhost' (using password: NO)

I looked through the website and noticed the followings:

Please be informed another company is working on SEO for another site of mine and they will be accessing the cpanel at some point, also if you think it is beneficial I can connect you two together since that company is also indian so you can get some SEO ideas to implement while the site is being developed.

**General**

1. Addition of new language how that is possible since I couldn’t find any section to add a new language

* Addition of new language is given in Quick Links >> Site Languages.

Here you can add/update/delete languages.

1. For the boat options that would be having and option saying the boat is Technical diving friendly/compatible or not.
2. Child trip discount was set in general setting but that might be different from boat to boat or operator to operator.

4) Setting of the currency and currency exchange who that will be handled?

**\*Boat**

1) Adding a company branch does not work when you want to add a boat.

2) There is a boat price and then in the trip you set the price again why is two price and what is the purpose of the price section when you are adding boat?

3) The photos added to a boat can’t be deleted and only can be added

4) There is no option for the boat stating that this is a day trip boat or live aboard boat.

**\*Operators**

1) What is the first name and last name section for when you add operators? Since there are other sections to add the contact information and manager data.

**\*Email template**

1) How to insert elements in the template like customer name?

2) Can you upload templates to the site or it should be build using the editor provided on backend?

**\*Coupons**

1) Won’t show any of the current coupons

2) What are Public, Regular and normal options in coupon setup area used for?

**\*Trips**

1. How to make regular schedule for example if a boat on every Wednesday go to a certain destination how to duplicate the trip in mass numbers instead of making trips one by one? If there would be an option to upload a trip via a file we could make like a excel template to send to operators to fill their schedule and we simply upload it and have some minor changes applied if needed.

2) The term Fuel tank should be change to Scuba cylinder or air tank

3) Also there is section needed to add the type of gasses being provided like Air, Nitrox , Trimix and …

**4) The Prices should include price for diver, Price for non diver, price for ages bellow 12 , price for ages below 6. Having a min price is a good option just to be used as a reference for office in order not to adjust the pricing so allows the final price go lower than min price how ever the min price should not be shown in front end.**

**Trips Sales**

1) I noticed there is no reporting options to be able to generate list of bookings for a trips or a boat or track through a customer activity. Any kind of reports which can help for accounting and also marketing, This is very important since if the numbers grow and the booking scatter around the world it will be almost impossible to find out who is doing what.

**\*Taxonomy**

What is this section for and what is the profile in this section.

Some other thing to have in mind is you are very much behind your schedule and this is starting to cause some difficulties please make sure by end of this month everything is at least operational enough to put some live information in the site and test run it and latest by the end of next month it can get operational for its first release. Right now we can not get the contracts as still very unsure about when we can actually start and also there are lots of exhibition we have signed up for and the only reason for attending is to reveal the product and service.

Regards